

# ***INFORMATION SECURITY ARCHITECT Resume Sample***

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**Name & Personal Details of clients are not included for Anonymity**

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**Add:** xxx

**Mob:** xxxxxxxxxxxx **Email:** xxxxxxxxxxxx@yahoo.com

## **PROFILE**

**Highly-accomplished, deeply-driven, Information Security Architect** with a successful 10 year track record in Information Security with International Working Experience. Repeatedly lead teams in successfully deploying complex technical solutions. Possess strong architecture and implementation experience in Identity and Access Management. Seeking an opportunity as an **Identity and Access Manager** in a progressive organization.

## **KEY COMPETENCIES**

- ❖ **Succeeded** in building strong teams and strong relationships with Key decision-makers, seized control of critical problem areas, delivered on customer commitments, demonstrated strong leadership and management skills.
- ❖ **Extensive** Operations and Service delivery background in highly complex international & multi-cultural environments.
- ❖ **Strong customer service** orientation. Able to connect with global customers and work with Global teams at various organizational levels for International Financial and Professional Services Businesses.
- ❖ **Complete Knowledge of Process Transition** - highly successfully in migrating & stabilizing new processes.
- ❖ **Successfully completed** two major international User ID management and access management processes at two different global locations (Bristol & Boston).

## **KEY SKILLS**

Access management & Governance, Audit Walkthrough's & Responses, Access recertification & Access True-up acetates, IT Services Delivery, Transition, SLA, ITIL, LEAN, Methodical and Analytical, Oral and written business communication skills, Leadership & Team Building, Staff Recruitment, Process improvements, Value addition, Change Management, Performance appraisals, Customer Relationship Management, Quality Assurance, Operations/Infrastructure Management.

## **TECHNICAL SKILLS**

- ❖ **OS/Environments:** Microsoft Windows, ADS, RSA VPN, Sybase, SQL.
- ❖ **Tools:** ADS tools, Exchange tools, Lotus Notes, Cloakware.
- ❖ **Servers:** All Microsoft servers from Win 2000 to 2012.

## **PROFESSIONAL EXPERIENCE**

XXXXXXXX Corporation

Apr 2008 to present

### **Manager - Security Administrator – Identity & Access Management**

XXXXXXXX is the asset management business of State Street Corporation, one of the world's leading providers of financial services to institutional investors<sup>1</sup>, with a heritage dating back over two centuries.

- ❖ **Lead and manage** the activities of an 8 member technical team on identity and access management. Develop security management through application integrity and identity & access management. Directly report to the Assistant VP.
- ❖ **Manage** a team to successfully administer user ID & process ID on almost 600 applications, based

on the standard operating process, that is compliant with all audit requirements.

- ❖ **Ensure** training and motivation of staff.
- ❖ **Monitor** and measure staff performance in line with company targets and performance standards. Timely identify and address gaps in performance or quality.
- ❖ **Coordinate** with senior staff in the implementation of technical ideas, practices and procedures.
- ❖ **Modify** Identity & Access Management Processes in Compliance with industry regulations.
- ❖ **Responsible** for troubleshooting, evaluating, identifying and appointing correct technical resources to fix up customers' issues.
- ❖ **Develop** workable solutions for frequently occurring problems and timely follow - up with testing and implementation for process improvement.
- ❖ **Gather** evidence, present walkthrough for auditors on different audit across year and provide documentation for the Development, SSAE 16, Data Transport, **SOX IT and Pooled Funds Audits for internal / external auditors.**
- ❖ **Identify** client security requirements from Business units and address them.(Projects)
- ❖ **Work in close coordination** with the ISO team on the annual recertification process for all the users and elevated accounts. Perform cyclic reviews of computer systems for compliance with information security policy.
- ❖ **Monitor & Analyze** user's Inactive access to Organizations IT infrastructure and roll out necessary clean up exercise.

#### **Key Accomplishments:**

- ❖ **Instrumental** in successful transition of access and identity management process from Boston (USA) to India, its stabilization and improved service levels.
- ❖ **Achieved** resource retention through 0% iteration, value addition through use of LEAN concepts, process improvement, imparting trainings and by boosting the team moral at all times.
- ❖ **Improved** SLA performance by 15% and capacity across SSGA by minimum 3FTE through successful implementation of **LEAN** improvement Process.
- ❖ **Appointed** as the only key person for **Audit** response of all 60Audits scheduled annually.
- ❖ **Adjudged** as "Favorite team manager" by my company.

XXX Technologies Service India Private Ltd - Insurance

Feb 2006 to Mar 2008

#### **Process Leader / Security Administrator - Identity & Access Management**

XXXXX business model entails fortifying, consolidating and developing organic growth-retaining existing clients and acquiring new ones-to ensure that the Group is able to seize genuine opportunities for external growth. AXA's development efforts are focused on the most profitable segments, and the Group seeks to enhance its positioning in developed or high-growth markets.

- ❖ **Led and managed** the activities of a 5 member technical team on incident management.
- ❖ **Reported** to the Assistant VP.
- ❖ **Responsible for** creation of user id's, access, deletion, troubleshooting on RSA/VPN, grant/ revoke and update application access, user authorization management in AD, mainframes & other third party applications.
- ❖ **Responded** timely and promptly to outage and trouble notifications within established SLA guidelines.
- ❖ **Participated** in system audits according to business practice and ensured that appropriate approvals and records are maintained for audit purposes from SOX on VPN Process.

#### **Key Accomplishments:**

- ❖ **RSA Key fob migration** - Transferred nearly 300 users from old RSA tokens to the new one.

Successful in troubleshooting of issues faced while transition. Handled all escalated calls for VPN support and was a single point of contact for all the VPN/Incidents escalations.

## PREVIOUS EXPERIENCE

XXXXXXXX Private Limited

Jan 2005 to Jan 2006

### Support Specialist-Tier2, IT Operations

- ❖ **Conducted** Remote Troubleshooting of Desktops, Laptops, and Application software's using Net meeting.
- ❖ **Created User Accounts** in Active Directory Service (ADS),
- ❖ **Configuring** for Domain Access, Implementing Security
- ❖ **Account Administration** of SAP, FTP, Clarify, AT&T Global Dialer, Blackberry, Sales force, Place ware (Live Meeting), OTW / Poetic.

XXXXXXXXXX, India

Mar 2004 to Dec 2004

### Junior PC Support Analyst

- ❖ **Resolved** IT supports issues and problems promptly at the customer's desk. Installed and configured desktops/laptops with standard image, using Ghost software.
- ❖ **Conducted** User ID management on Active Directory Services (ADS). Troubleshooting & Maintenance of Desktops & laptops on Wind 2000.

## ACADAMIC QUALIFICATIONS

- ❖ **Bachelor of Science** - Bangalore University.
- ❖ **PUC II year** - Christ College Bangalore.
- ❖ **SSLC** - St. Joseph Indian high School, Bangalore.

## TECHNICAL TRAININGS & CERTIFICATIONS

- ❖ **ITIL V2 and V3**
- ❖ State Street **LEAN** Facilitator - MoreStream University.
- ❖ **MCP** Certified.
- ❖ Attended several **Audit Readiness Programs** internally in SSGA.

## PERSONAL DETAILS

**Date of Birth :** XXXXXX  
**Marital Status:** Married.  
**Nationality:** Indian  
**Passport No:** xxxxxx  
**Visa:** xxxxxxxx  
**Languages:** English, Hindi, Kannada

**REFERENCES** - Available upon request.